

## *Preventing Workplace Violence*

Every workday 16,400 threats are made, and 723 workers are attacked. One of four full-time workers has been harassed, threatened or attacked on the job. Workplace violence, which costs American businesses an estimated \$36 billion annually, is the second leading cause of job-related deaths for all workers (behind only motor-vehicle deaths) and the leading cause for women. No wonder the Centers for Disease Control has called workplace violence "epidemic."

There are often signposts — clues — that point toward potential violence, if only we know where to look. Employees can, with proper training, learn to spot those clues and forestall violent acts.

### Course Summary

This 35-minute course is intended for all audiences, including employees of both private- and public-sector organizations. The topics covered in the course include —

- What is workplace violence?
- Types of violence
- Risk factors
- Prevention methods
- Security measures
- Zero tolerance
- Red flags
- Dealing with a volatile situation
- Weapons
- Reporting procedures
- Response plan
- Other elements